

# RESUME OF JOHN DOE

## PROFILE

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- Senior Consultant specializing in Lotus Notes / Web development
- IBM Certified Lotus Notes Developer and IBM Certified Lotus Notes System Administrator

## SECURITY CLEARANCE

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Secret Security Clearance

## LANGUAGE PROFILE

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Fluent in English

## PROFESSIONAL EXPERIENCE

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### Project #1

**Health Canada, Ottawa, Ontario (December 2007 – present)**

**Project Name:** Lotus Notes Applications

**Project Description:** Development of various Lotus Notes applications including a staffing application and a workplan application.

**Project Budget:** \$2,000,000.00

**Responsibilities:**

- Developed applications in Lotus Notes 6.5/8.02/8.51
- Interacted with the client and business analysts to determine the requirements of the development project
- Developed client and web based Lotus Notes applications in Lotus Notes/Domino v6.5 and v8.
- Used API scripts and Lotus Script to integrate Lotus Notes applications with MS Word and MS Excel
- Perform unit, system and user acceptance testing
- Created Lotus Notes database documentation
- Interacted with team members and clients for the purposes of business analysis, requirements analysis, design analysis and user testing
- Worked as the Lotus Notes administrator and provided consulting for the administration of Lotus Notes
- Assisted with Lotus Notes/RDIMS integration as the Lotus Notes/Domino administrator
- Enabled automated responses to the public in the Emergency Operations Centre of PHAC using Lotus Notes/Domino
- Advised the Lotus Notes development and system administration teams on Lotus Notes/Domino system administration aspects of upgrading from Lotus Notes/Domino v6.5 to v8
- Ran API scripts to perform the integration of Lotus Notes and Microsoft Office Suite

**Technical Environment:** Lotus Notes 6.5/8.02/8.51, LotusScript, Microsoft APIs

### Project #2

**TD Bank Financial Group, Toronto, Ontario (May 2007 – November 2007)**

**Project Name:** Commercial Credit Card Application

**Project Description:** Development of a Commercial Credit Card application, a high revenue generating application, for TD Bank in Lotus Notes

**Project Budget:** \$5,000,000.00

**Responsibilities:**

- Enhanced a commercial credit approval system in Lotus Notes
- Interacted with clients and business analysts to determine the precise development required
- Designed and developed key functionality for the revenue generating application

- Programmed the Lotus Notes application using Lotus Script as the programming language
- Integrated the credit approval system with an Oracle database

**Technical Environment:** Lotus Notes R7, LotusScript, Oracle

### **Project #3**

**RBC, Toronto, Ontario (Sept. 2006- March 2007)**

**Project Name:** Exceed

**Project Description:** Development of an internal Lotus Notes Sales Force Automation system

**Project Budget:** \$2,500,000.00

**Responsibilities:**

- Developed a Sales Force automation system in Lotus Notes
- Used Lotus Script to write several agents that enhanced the ability to identify missed sales opportunities
- Wrote code to integrate with a backend system by invoking ODBC calls
- Programmed the Sales Force automation system using Lotus Script as the programming language
- Integrated a quote generation tool in the automation system with an automated PDF creation tool

**Technical Environment:** Lotus Notes R7, LotusScript

### **Project #4**

**Bell Canada, Ottawa, Ontario (January 1997 - August 2006)**

**Project Name:** Lotus Notes/Domino Development

**Project Description:** Development of a Domino web based Order Tracking System for Bell's internet offerings to its business customers.

**Project Budget:** \$4,500,000.00

**Responsibilities:**

- Developed a Lotus Notes/Domino web based Order Tracking system for Bell
- Performed all aspects of the development process, from requirement definition, project planning, development, and developing system documentation
- Used JavaScript and Lotus Script to program the tracking system
- Integrated the application with Oracle and SQL Server
- Integrated Lotus Notes/Domino versions R5 and R6.5 with legacy systems and new billing engines using XML via MQ Series
- Integrated the application with an Oracle database
- Worked as a Lotus Notes and Domino administrator at Bell Canada
- Administered Lotus Notes servers for Bell Canada
- Installed and updated software on the Lotus Notes servers
- As Lotus Notes/Domino Administrator, advised and assisted Bell Canada employees on how to address server performance issues

**Technical Environment:** Lotus Notes/Domino R5/R6.1/R6.5, Lotus Script, DHTML, CSS, SQL, and XML, Oracle, MQ-Series, JavaScript

## **EDUCATION/CERTIFICATIONS**

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1996 Bachelor of Science, Specialization Applied Mathematics  
University of Toronto, Toronto, Ontario

1998 Certified Lotus Professional (CLP) - Notes Application Developer R3, Notes System Administrator R3, Notes Application Developer R4, Notes System Administrator R4

**<Provide copies of Education and Certifications on Following Pages>**